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12 VAC5-410-230. Patient care management.

A. All patients shall be under the care of a member of the medical staff.

B. Each hospital shall have a plan that includes effective mechanisms for the periodic review and revision of patient care policies and procedures.

<u>C. Each hospital shall establish a protocol relating to the rights and responsibilities of patients</u> <u>based on Joint Commission on Accreditation of Healthcare Organizations' standards. The</u> <u>protocol shall include a process reasonably designed to inform patients of their rights and</u> <u>responsibilities. Patients shall be given a copy of their rights and responsibilities upon admission.</u>

 $\underline{C} \underline{D}$. No medication or treatment shall be given except on the signed order of a person lawfully authorized by state statutes.

<u>1. Hospital personnel, as designated in medical staff bylaws, rules and regulations, or</u> <u>hospital policies and procedures, may accept emergency telephone and other verbal orders for</u> <u>medication or treatment for hospital patients from physicians and other persons lawfully</u> <u>authorized by state statute to give patient orders.</u> Rules and Regulations for the Licensure of Hospitals

2. As specified in the hospital's medical staff bylaws, rules and regulations, or hospital policies and procedures, emergency telephone and other verbal orders shall be signed within 24 hours a reasonable period of time not to exceed 72 hours, by the person giving the order, or, when such person is not available, co-signed by another physician or other person authorized to give the order.

D <u>E</u>. Each hospital shall have a reliable method for identification of each patient, including newborn infants.

12 VAC5-410-390. Pharmaceutical service.

A. Each hospital shall provide pharmaceutical services under the direction of a pharmacist licensed in Virginia in accordance with the regulations of the Virginia Board of Pharmacy.

There shall be evidence of a current pharmacy license in compliance with the standards of Appendix A, Reference 8.

B. A program for the control of all drugs throughout the hospital shall be established

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under the supervision of the director of pharmaceutical services and shall contain policies and procedures pertaining to no less than the following:

1. The authority, responsibilities and duties of the director of pharmaceutical services;

2. Compliance with federal and state laws for the storage, dispensing, administration and disposal of all drugs;

3. The selection, distribution, administration, and storage of drugs;

4. Maintenance of records of all transactions; and

5. Inspection of all drug storage and medication areas and documented evidence of findings.

C. In addition to the above, the medical staff in cooperation with the pharmacist and other disciplines shall develop policies and procedures relating to:

1. An approved drug list or formulary and exceptions thereto;

2. Emergency access to drugs in the pharmacist's absence;

3. Control of patient medication from any source; and

4. Monitoring program to identify adverse drug reactions.

D. Each hospital shall obtain a criminal history record check pursuant to § 32.1-126.02 of the Code of Virginia on any compensated employee, not licensed by the Board of Pharmacy,

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whose job duties provide access to controlled substances within the hospital pharmacy.

12VAC5-410-1170. Policy and procedures manual.

A. Each outpatient surgical hospital shall develop a policy and procedures manual which shall include provisions covering the following items:

1. The types of emergency and elective procedures which may be performed in the facility.

2. Types of anesthesia which may be used.

3. Admissions and discharges, including criteria for evaluating the patient before admission and before discharge.

4. Written informed consent of patient prior to the initiation of any procedures.

5. Procedures for housekeeping and infection control.

B. A copy of approved policies and procedures and revisions thereto shall be made available to

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the licensing agency upon request.

C. Each outpatient surgical hospital shall establish a protocol relating to the rights and responsibilities of patients based on Joint Commission on Accreditation of Healthcare Organizations' Standards for Ambulatory Care. The protocol shall include a process reasonably designed to inform patients of their rights and responsibilities. Patients shall be given a copy of their rights and responsibilities upon admission.

D. Each outpatient surgical hospital shall obtain a criminal history record check pursuant to § 32.1-126.02 of the Code of Virginia on any compensated employee, not licensed by the Board of Pharmacy, whose job duties provide access to controlled substances within the outpatient surgical hospital pharmacy.

12VAC5-410-1180. Medical staff.

<u>A.</u> The size and organizational structure of the medical staff will vary depending on the scope of service.

1. Professional and clinical services shall be supervised by a physician licensed to practice medicine or surgery in Virginia.

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2. Surgical procedures shall be performed by a physician licensed to perform such procedures in Virginia.

3. Clinical privileges of physician and nonphysician practitioners shall be clearly defined.

4. Credentials including education and experience shall be reviewed and privileges identified, established, and approved for each person allowed to diagnose, treat patients or perform surgical procedures in accordance with guidelines, policies or bylaws adopted by the governing body and approved by the medical staff.

B. No medication or treatment shall be given except on the signed order of a person lawfully authorized by state statutes.

<u>1. Outpatient surgical hospital personnel, as designated in medical staff bylaws, rules and</u> <u>regulations, or policies and procedures, may accept emergency telephone and other verbal orders</u> <u>for medication or treatment for outpatient surgical hospital patients from physicians and other</u> <u>persons lawfully authorized by state statute to give patient orders.</u>

2. As specified in the hospital's medical staff bylaws, rules and regulations, or hospital

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policies and procedures, emergency telephone and other verbal orders shall be signed within a reasonable period of time not to exceed 72 hours, by the person giving the order, or, when such person is not available, co-signed by another physician or other person authorized to give the order.

I certify that this regulation is full, true, and correctly dated.

Robert B. Stroube, M.D., M.P.H. State Health Commissioner